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# A novel two-phase approach for solving the multi-compartment vehicle routing problem with a heterogeneous fleet of vehicles: a case study on fuel delivery

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C H R O N I C L E	A B S T R A C T
Article history: Received June 15, 2019 Received in revised format: June 20, 2019 Accepted July 27, 2019 Available online July 30, 2019	Distribution of goods is one of the main issues that directly affect the performance of the companies since efficient distribution of goods saves energy costs and also leads to reduced environmental impact. The multi-compartment vehicle routing problem (MCVRP) with a heterogeneous fleet of vehicles is encountered when dealing with this situation in many practical cases. This paper is motivated by the fuel delivery problem where the main objective of this research is to minimize the total driving distance using a minimum number of vehicles. Based
Keywords: Multi-compartment vehicle routing problem Vehicle routing problem General assignment problem Fisher and Jaikumar Algorithm Heuristic	on a case study of twenty petrol stations in northeastern Thailand, a novel two-phase heuristic, which is a variant of the Fisher and Jaikumar Algorithm (FJA), is proposed. The study first formulates an MCVRP model and then a mixed-integer linear programming (MILP) model is formulated for selecting the numbers and types of vehicles. A new clustering-based model is also developed in order to select the seed nodes and all customer nodes are considered as candidate seed nodes. The new Generalized Assignment Problem model (GAP model) is formulated to allocate the customers into each cluster. Finally, based on the traveling salesman problem (TSP), each cluster is solved in order to minimize the total driving distance. Numerical results show that the proposed heuristic is effective for solving the proposed model. The proposed algorithm can be used to minimize the total driving distance and the number of vehicles of the distribution network for fuel delivery.
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#### 1. Introduction

There are a lot of real-world problems which are very hard to tackle using exact methods. The Vehicle Routing Problem (VRP), which is famous as an NP-hard problem, is a well-known problem in operations research and combinatorial optimization (Chokanat et al., 2019; Wichapa & Khokhajaikiat, 2018). Much attention of researchers has been devoted on the development of the characteristics of the problem and assumptions, leading to an enormous number of VRPs and variants, as well as various heuristic/metaheuristic modifications to tackle the problem (Hanum et al., 2019). VRPs have become popular in the academic literature, and have been applied in many applications such as logistics, transportation and supply chain management (Wichapa & Khokhajaikiat, 2017). Although the VRPs are hard to solve, VRPs have been the heart of supply chain management and logistics. Most of the VRPs only consider one type of commodity. There are a lot of practical problems in which different types of commodities cannot be mixed together in the same compartment during transportation. An example of a VRP variant is the fuel delivery problem, which is a multi-compartment vehicle routing problem (MCVRP). The context of the MCVRP for fuel delivery is to design the route to deliver

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multiple fuels from a central depot to a petrol station, using a fleet of multi-compartment vehicles, with each compartment having different fuels that need to be kept separate. However, this problem can be divided into many categories. For example, MCVRP with a heterogeneous fleet of vehicles is an extension of MCVRP. That is, MCVRP with a heterogeneous fleet is like MCVRP, with the additional constraint that every vehicle must have various capacities of multiple commodities. The vehicle which is used in the MCVRP with a heterogeneous fleet for fuel delivery problem is usually composed of multi-compartments (see Fig.1), which are used to separate one fuel type from other fuel types.

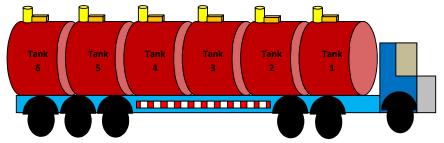


Fig.1. A fuel delivery vehicle with multi-compartments

Fig. 1 shows a multi-compartment vehicle which is used to deliver fuel, so different fuel types are not mixed. This makes the MCVRP with a heterogeneous fleet harder to solve using an exact method. All special characteristics occurring in the MCVRP with a heterogeneous fleet make the fuel-delivery problem more complex than the original VRP. These characters of the MCVRP with a heterogeneous fleet for fuel delivery are as follows: (1) one vehicle has multiple compartments, with each compartment having a different capacity; (2) vehicles have a variety of capacities; (3) Each vehicle compartment contains only one product; (4) each vehicle travels from a depot to a set of customer nodes and returns to a depot, and (5) the demand of each customer will be served by only one vehicle. These attributes make the fuel delivery problem, a variant of VRP, hard to solve.

The MCVRP with a heterogeneous fleet for fuel delivery aims to find a set of transport routes at a lowest operation cost, which is generated from the traveling cost and the vehicle cost, which depends on parameters including total driving distance and the number of vehicles which are used. In addition, like its particular case the VRP, the MCVRP with a heterogeneous fleet is an NP-hard problem. Hence, the MCVRP for this case turns into a very hard problem to solve. This is due to the fact that the optimal solution which is needed for the problem has to have the following conditions: (1) each vehicle has many compartments, each of which has different capacities; (2) there are a number of vehicles, each of which has different vehicle costs; (3) there are many different vehicles, each of which may be chosen as the suitable vehicle for fuel delivery; (4) each vehicle's compartments can contain any fuel type, but they must not be mixed together. Also important is (5) other constraints that are the same as the original VRP, which is difficult to solve. Comparisons of the MCVRP for this paper with the original VRP and MCVRP are presented in Table 1. It is clear that the fleet of MCVRPs with a heterogeneous fleet is non-homogeneous, in the sense that the fleet consists of different types of vehicles with varying capacity for each product.

Table 1		
Comparison	of the	VRPs

Characteristic	Original VRP	MCVRP	MCVRP with a heterogeneous fleet of vehicles
Vehicle	hetero/homo	homo	hetero
Compartment	single	multiple	multiple
Capacity of each compartment	single	single/multiple	multiple
	0	0 1	L
Capacity of vehicle	single/various	single	multiple

From the literature review, the FJA, the work by Fisher and Jaikumar (1981) is one well-known heuristics that is often used for solving VRPs in various application areas. Certainly, in this case, the traditional algorithm needs to be adapted for solving the MCVRP with a heterogeneous fleet of vehicles for the fuel-delivery problem. Hence, a variant of FJA will be developed for solving the fuel-delivery problem for this case to obtain a suitable distribution network (a suitable framework of routes linking locations). The suitable distribution network for this case aims at a solution with a minimum total driving distance, using a minimum number of vehicles. The FJA has been modified in the following ways: (1) it formulates the new clustering-based model for selecting the seed nodes and seed vehicles, in which all customers are considered as candidate seed nodes, (2) it formulates the new GAP model to assign a customer to a vehicle and the customers assigned to a vehicle should be as close as possible to each other, and (3) after the customers are clustered, based on the TSP model, each cluster can be solved using LINGO software.

This research is categorized into six sections and organized as follows. Section 1, the Introduction, provides overall viewpoints, motivation and innovations of the article to the reader, and Section 2 is the literature review. In Section 3, we present the two phase heuristics for solving the proposed problem. Section 4 and Section 5 are devoted to the result and the conclusion of the article.

#### 2. Literature review

#### 2.1. The fuel delivery problem

In this section, the literature related to fuel delivery and distribution planning, with different types of fuels, and with multi-compartment trucks with different capacities, is reviewed about mathematical models and solving them with heuristics/meta-heuristics or exact methods. The solution approaches for solving the fuel delivery problem have been widely studied for over twenty years. For example, Benantar et al. (2016) proposed an efficient Tabu search algorithm for solving the MCVRP with time windows (MCVRPTW) for fuel distribution, while Chang et al. (2011) proposed optimization models for two possible cargo space layouts, and explored their characteristics with a Lagrangean heuristic. They generated a Set partitioning model, using a Branch and price algorithm to find the optimal solution for satisfying the orders, managing available resources, with the lowest total cost. In another technique, Ng et al. (2008) proposed a decision support system (DSS) combination with heuristic clustering and optimal routing to solve the multi-objective model for fuel delivery: a case study in Hong Kong. Suriandari et al. (2011) proposed the Tabu search algorithm for solving the petrol station replenishment problem. Carotenuto et al. (2015) proposed a Hybrid genetic algorithm for solving the periodic vehicle routing problem (PVRP) for fuel-oil distribution. Moreover, a decision support approach hierarchical planning system was developed for solving oil procurement planning (Kallestrup et al., 2014). For other problems of fuel distribution, Coelho and Laporte (2015) presented a model for the distribution of petrol products from storage depots to a set of petrol stations with uncertain demand, agreements for exchange of products with other oil companies, and contracts with carriers using the PVRP, and solved it with a Hybrid genetic algorithm. Some problems of fuel oil distribution have been proposed with decision support for oil purchase and distribution optimization using an oil purchase prediction and planning optimization model to solve it (Yu et al., 2016). Fallahi et al. (2008) proposed the Memetic algorithm and Tabu search for solving the MCVRP, while Benantar et al. (2019) proposed the Improved tabu search algorithm for solving the petrol-station replenishment problem with adjustable demands. Popović et al. (2012) developed a Variable neighborhood search (VNS) heuristic for solving a multiproduct multi-period Inventory Routing Problem (IRP) in fuel delivery. Prescott-Gagnon et al. (2014) defined the model of the IRP and used three meta-heuristics to address it, namely, a Tabu search algorithm, a Large neighborhood search heuristic and a Column generation heuristic. Vidović et al. (2014) proposed a mathematical model for the multi-product multi-period Inventory IRP; the problem was solved using a Variable neighborhood descent search. Another fuel delivery problem, called the replenishment problem model, has been proposed, defined in the multi-period station replenishment

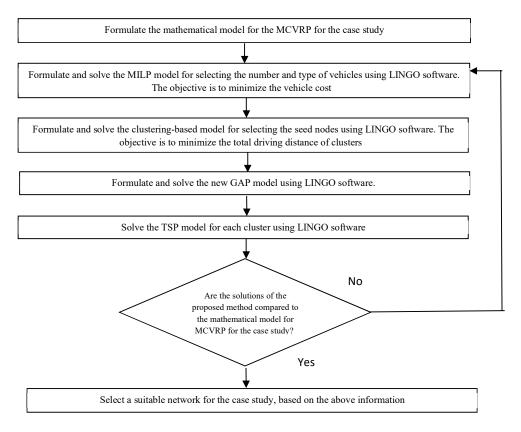
problem (MPSRP) model (Cornillier et al., 2008). Then these researchers developed a mathematical model for the petrol station replenishment problem with time windows (PSRPTW) with a single depot (Cornillier et al., 2012), and also continued to develop mathematical models of the multi-depot petrol station replenishment problem with time windows (MPSRPTW) (Cornillier et al., 2009), with all of the models solved by heuristics, while other researchers (Avella et al., 2004) proposed a heuristic and branch and price algorithm to solve a petrol replenishment problem with several tank-trucks of different types. Besides the several real-world applications of the MCVRPs in the context of fuel delivery, other real-world applications of the MCVRPs have been widely studied, as shown in the literature (Caramia & Guerriero, 2010; De et al., 2018; Fallahi et al., 2008).

#### 2.2. Fisher and Jaikumar algorithm (FJA)

Various ways have been proposed for solving VRPs in the literature (Casazza et al., 2018; Gutierrez-Rodríguez et al., 2019; Gutierrez et al., 2018; Salavati-Khoshghalb et al., 2019). However, these can be divided into two categories, including heuristics/meta-heuristic methods and exact methods. Since no exact method can be guaranteed to find optimal tours within reasonable computing time when the number of nodes is large, the heuristic/meta-heuristic method has often been used in solving large problems of VRPs in the literature. Heuristic methods can be divided into Constructive heuristics and Two-phase heuristics, which are popular for solving VRPs. Some well-known Constructive heuristics are the Savings algorithm, Christofides algorithm, Matching based algorithm, Nearest Merger algorithm and Multi-route improvement heuristics. On the other hand, Two-phase heuristics are divided into two classes: (1) Cluster first-route second and (2) Route first-cluster second. In the first class, customers are assigned into the feasible cluster, and optimum routes are constructed for each cluster using the TSP model. In the second class, "a giant tour" is first built and then segmented into feasible vehicle routes. Some well-known heuristics of two-phase heuristics are the Sweep algorithm, FJA, Petal algorithm and Taillard's algorithm. The FJA (Fisher & Jaikumar, 1981) is one of various Twophase algorithms, and is a well-known algorithm for solving the capacitated vehicle routing problem (CVRP). The general procedure of the FJA is comprised of four calculation steps (Baker & Sheasby, 1999; Islam et al., 2015; Meindl & Chopra, 2001) which are (1) it generates clusters with a geometric method partitioning each customer into each cone where the number of cones is equal to the number of vehicles, (2) seed nodes are selected from the cones and insertion cost is computed, (3) the generalized assignment problem model (GAP model) is employed to form the clusters and (4) the TSP model can be used to obtain the optimal travel cost. Undoubtedly, this algorithm has a major disadvantage: the efficiency of this algorithm is very sensitive to the location of the seed customers (Baker & Sheasby, 1999; Islam et al., 2015; Meindl & Chopra, 2001). Hence, finding the appropriate seed customers is one way to improve the quality of the algorithm to solve real world problems. In addition, there are currently no methods to confirm that any algorithm is the most effective way to solve the VRPs/MCVRPs, depending on the variant of each problem and individual preference. Although FJA is a well-known algorithm, the survey found that this method has not been applied to the MCVRP problem with a heterogeneous fleet for fuel delivery. These are the major reasons why FJA was selected as a suitable algorithm for solving MCVRP with a heterogeneous fleet of vehicles for fuel delivery in this case. Therefore, in this article, the FJA has been adapted for solving the fuel delivery problem. The proposed algorithm has been adapted in the following ways: (1) it formulates a new clusteringbased model for selecting the seed nodes and vehicles, in which all customers are considered as candidate seed nodes, (2) it formulates a new GAP model to assign a customer to a vehicle and the customers that are assigned to that vehicle are required to be as close to each other as possible, and (3) after the customers are clustered, based on the TSP model, each cluster will be solved using LINGO software.

#### 3. Methodology

This section presents a variant of FJA for solving the MCVRP with a heterogeneous fleet of vehicles for the fuel delivery problem. Details of the study framework are shown in Fig. 2.



#### Fig.2. The study framework

#### 3.1 A MCVRP with a heterogeneous fleet of vehicles for the fuel delivery problem

In this section, we present a mixed integer linear programming (MILP) model for fuel delivery. Since the MCVRP with a heterogeneous fleet problem is an extension of the MCVRP problem, the mathematical model for MCVRP in this case is a slight variation of the MCVRP model.

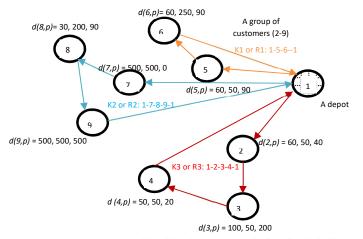


Fig. 3. A distribution network for fuel delivery

The MCVRP model with a heterogeneous fleet of vehicles can be formulated as an MILP model in the same way as the MCVRP model, where the constraints are adjusted such that different types of vehicles are allowed. Then the details of the mathematical model for MCVRP with a heterogeneous fleet for fuel delivery problem are shown in Fig.3.

# Indices:

The MCVRP model with a heterogeneous fleet for fuel delivery may be defined on a completely undirected network with a set of nodes  $N = \{0, 1, 2, ..., n\}$  including one depot (node 0) and a set N' of *n* customers. Let G = (N, A) be a complete graph where N is the node set and A is the arc set. Arc  $(i, j) \in A$ . K is a set of multi-compartment vehicles that are available at the depot. P is a set of fuel types.

**Parameters:**  $dt_{ij}$  is the actual distance from node *i* to node *j* (km).  $d_{jp}$  is the demand of the customer *j* for fuel type *p* (liter).  $Q_{kp}$  is the capacity of vehicle *k* for fuel type *p* (liters),  $Q_{kp}$  is determined by calculating the GAP model from section 3.3.3. *ML* is a maximum route length.

#### **Decision variables:**

 $X_{ijk}$  is a binary variable;  $X_{ijk} = 1$  if the node *i* and node *j* are linked by vehicle *k*;  $X_{ijk} = 0$  otherwise.  $Y_{jkp}$  is a binary variable;  $Y_{jkp} = 1$  if the fuel type *p* at node *j* is serviced by vehicle *k*;  $Y_{jkp} = 0$  otherwise.

## **Objective function:**

$$\min \ Z = \sum_{i \in N} \sum_{j \in N'} \sum_{k \in K} dt_{ij} \cdot X_{ijk}$$
(1)

subject to

$$\sum_{i \in N} X_{ijk} \le 1, \qquad \forall j \in N', \, \forall k \in K$$
(2)

$$\sum_{i \in N} X_{ijk} = \sum_{i \in N'} X_{jik}, \qquad \forall j \in N', \forall k \in K$$
(3)

$$\sum_{i, i \in S} X_{ijk} \le |S| - 1, \qquad \forall k \in K, \forall S \subseteq N', |S| \ge 2$$
(4)

$$Y_{jkp} \leq \sum_{i \in N} X_{ijk}, \qquad \forall j \in N', \forall k \in K, \forall p \in P$$
(5)

$$\sum_{k \in K} Y_{jkp} = 1, \qquad \forall j \in N', \forall p \in P$$
(6)

$$\sum_{i \in N'} d_{jp} \cdot Y_{jkp} \le Q_{kp}, \qquad \forall k \in K, \forall p \in P$$
(7)

$$\sum_{i,j\in N} dt_{ij} \cdot X_{ijk} \le ML \tag{8}$$

$$X_{ijk}, Y_{jkp} \in \{0,1\}$$

$$\tag{9}$$

The objective function given by Eq. (1) represents the total driving distance of the transport routes to be minimized. Eq. (2) means that each customer j may be visited at most once by each route. Eq. (3) means that if a multi-compartment vehicle enters customer j, it must leave it. Eq. (4) is a sub-tour elimination constraint. Eq. (5) means that if customer j is not visited by vehicle k,  $Y_{jkp}$  is equal to zero. Eq. (6) means that each customer j with demand for fuel type p is serviced by one single vehicle. Eq.n (7) means that the amount of each fuel cannot exceed its compartment capacity. Eq. (8) ensures that the route length cannot exceed the maximum route length. Eq. (9) means that variables X, Y are binary.

#### 3.2 A MILP model for selecting the number and type of vehicles

Due to the variety of the candidate vehicles, an MILP model for selecting the number and types of vehicles must be evaluated first, in order to minimize the vehicle cost for fuel delivery. Details of the model are shown below.

*Indices: j* is a set of customers. j = 1, 2, 3, ..., J (J=20). *k* is a set of candidate vehicles, k = 1, 2, 3, ..., K (K=5). *m* is a set of the candidate compartments for each vehicle, m = 1, 2, 3, ..., M (M = 7). *p* is a set of the product types, p = 1, 2, 3, ..., P(P = 3).

**Parameters:**  $vc_k$  is the vehicle cost of each vehicle k (baht).  $cv_k$  is the capacity of vehicle k (liters).  $d_{jp}$  is the demand for each product p at petrol station j

#### **Decision variables:**

 $X_{kmp}$  is a binary variable;  $X_{kmp} = 1$  if product type p is serviced by the vehicle k and compartment m;  $X_{kmp} = 0$  otherwise.

 $Y_{jk}$  is a binary variable;  $Y_{jk} = 1$  if the customer *j* is serviced by vehicle *k*;  $Y_{jk} = 0$  otherwise.  $Z_k$  is a binary variable;  $Z_k = 1$  if the vehicle k is selected;  $Z_k = 0$  otherwise.  $W_{kmp}$  is the volume of the fuel *p* which is contained in the compartment *m* of the vehicle *k*.

Objective function:

$$\min_{k=1}^{K} Z = \sum_{k=1}^{K} vc_k \cdot Z_k$$
(10)

subject to:

$$\sum_{p=1}^{F} X_{kmp} \le 1, \qquad \forall k, \forall m$$
(11)

$$\sum_{k=1}^{K} Y_{jk} = 1, \qquad \forall j$$
(12)

$$Y_{jk} \le Z_k, \qquad \forall j, \forall k \tag{13}$$

$$X_{kmp} \leq \sum_{j=1}^{J} Y_{jk}, \qquad \forall k, \forall m, \forall p$$
(14)

$$W_{kmp} \le cv_{km} \cdot X_{kmp}, \qquad \forall k, \forall m, \forall p$$
(15)

$$\sum_{k=1}^{K} \sum_{m=1}^{M} W_{kmp} = \sum_{j=1}^{J} \sum_{k=1}^{K} d_{jp} \cdot Y_{jk}, \quad \forall p$$
(16)

$$\sum_{m=1}^{M} W_{kmp} = \sum_{j=1}^{J} d_{jp} \cdot Y_{jk}, \quad \forall k, \forall p$$
(17)

$$Q_{kp} = \sum_{m=1}^{M} W_{kmp}, \qquad \forall k, \forall p$$
(18)

$$X_{kmp}, Y_{jk}, Z_k \in \{0, 1\}$$
(19)

The objective function given by Eq. (10) represents the total vehicle cost for the selected vehicles to be minimized. Eq. (11) means that each compartment m of the vehicle k cannot contain more than one fuel type. Eq. (12) means that each customer j is serviced by only one vehicle. Eq. (13) means that customer j will be served by vehicle k only when the vehicle k is selected. Eq. (14) means that each compartment m of the vehicle k can contain product p only when the customer j is serviced by vehicle k. Eq. (15) means that the volume of each fuel cannot exceed its compartment capacity. Eq. (16) means that the total volume of each fuel type that is loaded in all vehicles is equal to the total demand of each fuel type. Eq. (17) means that the volume of each fuel type p for each vehicle k is equal to the demand of each fuel type p for each customer j. Eq. (18) limits the capacity of each vehicle k for each product p. Eq. (19) means that variables X, Y and Z are binary.

#### 3.3 A variant of FJA for solving the MCVRP for fuel delivery

In this section, the variant of FJA is proposed. Details of the variant of FJA are shown below.

• Formulate the new clustering-based model in order to choose the seed nodes and to assign a vehicle to each of the seeds, Eq. (20) to Eq. (28).

• Evaluate the insertion cost of each customer with respect to each seed, Eq. (29).

• For the new GAP model for solving the fuel delivery problem, Eq. (30) is the objective function and Eq. (11) to Eq. (19) are the constraints. The model can be calculated using LINGO software.

• TSP model for each cluster can be solved using LINGO software.

Details of each calculation step are shown below.

# <sup>84</sup> 3.3.1 A new clustering-based model for seed selection

Unlike the traditional seed selection of FJA, a new clustering-based model is developed for selecting the seed nodes. In this paper, the seed nodes are chosen using the new clustering-based model for which all customers are viewed as candidate seed nodes. Details of the proposed model are as follows.

*Indices: i* is a set of candidate seed nodes, i = 1, 2, ..., I (I = 20). *j* is a set of customers, j = 1, 2, ..., J (J = 20). *k* is a set of vehicles, k = 1, 2, ..., K (K = 3). *K* is determined using the MILP model for selecting the number and type of vehicles in Section 3.2. *m* is a set of compartments of each vehicle. m = 1, 2, ..., M (M = 7). *p* is a set of products/fuels. p = 1, 2, ..., P (P = 3).

**Parameters:**  $dt_{ij}$  is the actual distance matrix from seed node *i* to customer *j*. *NV* is the number of clusters (*NV* = 3).  $d_{jp}$  is the demand for fuel *p* for each customer *j*.  $cv_k$  is the capacity of each vehicle *k*.

#### Variables:

 $X_{ij}$  is a binary variable;  $X_{ij} = 1$  if the customer *j* is serviced by seed node *i*;  $X_{ij} = 0$  otherwise.  $Y_{ik}$  is a binary variable;  $Y_{ik} = 1$  if the vehicle *k* is selected by seed node *i*;  $Y_{ik} = 0$  otherwise.

$$\min Z = \sum_{i=1}^{I} \sum_{j=1}^{J} dt_{ij} \cdot X_{ij}$$
(20)

$$\sum_{i=1}^{l} X_{ij} = 1, \qquad \forall j$$
(21)

$$\sum_{k=1}^{K} Y_{ik} \le 1, \quad \forall i$$
(22)

$$X_{ij} \le \sum_{k=1}^{K} Y_{ik}; \qquad \forall i, \forall j$$
<sup>(23)</sup>

$$\sum_{i=1}^{L} \sum_{j=1}^{K} Y_{ik} = NV;$$
(24)

$$\sum_{i=1}^{i=1} X_{ik} \le 1, \quad \forall k$$

$$(25)$$

$$\sum_{i=1}^{J} \sum_{n=1}^{P} d_{jp} \cdot X_{ij} \leq \sum_{k=1}^{K} cv_k \cdot Y_{ik}, \quad \forall i$$

$$(26)$$

$$(27)$$

$$X_{ij}, Y_{ik} \in \{0, 1\}$$
(27)

The objective function given by Eq. (20) represents the total driving distance, to be minimized. Eq. (21) means that each customer j will be clustered into only a seed node i. Eq. (22) means that each seed node i can select the number and type of vehicles that does not exceed one. Eq. (23) means that customer j will be served by seed node i only when the vehicle k is selected as seed vehicle at seed node i. Eq. (24) means that the number of clusters must not exceed a predetermined number. Eq. (25) means that each seed vehicle k can select a number of seed nodes that does not exceed one. Eq. (26) means that each seed node i with vehicle k can support the products/fuels without exceeding its capacity. Eq. (27) means that variables X and Y are binary constraints. LINGO software can be employed to solve this model. After obtaining the initial seed solution from the above model, the final seed can be obtained using Eq. (28).

$$adt_i = dt_{oi} - d_{si}, \ i = 1, 2, \dots, I$$
 (28)

where  $adt_i$  is the adjusted distance of the final seed for each candidate seed in each cluster (all customers in each cluster are considered as a new candidate.  $dt_{oi}$  is the actual distance from a depot to a new candidate seed in each cluster.  $dt_{si}$  is the actual distance from a candidate seed to a depot. The final seed of each cluster is a candidate seed with the maximum value of the adjusted distance.

#### 3.3.2 The insertion cost calculation

After seed selection in Section 3.3.1, the insertion cost of customer *j* is calculated, which is the cost of inserting that customer in the route going from seed customer to the depot. Then the customers are assigned to vehicles according to the increasing order of insertion cost. In this paper, the insertion cost of customer *j* or  $d_{jk}$  can be calculated using Eq. (29).

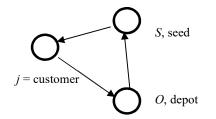


Fig.4. Demonstration of visiting a customer j

$$dt_{jk} = dt_{sj} + dt_{jo} - dt_{os}, \tag{29}$$

where  $dt_{sj}$  is the actual distance from a seed to a customer.  $dt_{jo}$  is the actual distance from a customer to a depot.  $dt_{os}$  is the actual distance from a depot to a seed.

#### 3.3.3 A new GAP model for assignment of customers

In this section, a new GAP will be proposed in order to allocate the customers to seeds. The indices, parameters and variables are the same model as in section 3.2. However, the objective function has changed as follows.

min 
$$Z = \sum_{j=1}^{J} \sum_{k=1}^{K} dt_{jk} \cdot X_{jk}$$
 (30)

The objective function given by Eq. (33) is to minimize the total driving distance of all clusters. The constraints of this model are the same model as in section 3.2 including Eq. (11) to Eq. (19).

#### 3.3.4 A TSP model for optimum route generation

In this section, the generation of each route for an individual vehicle is the final step to get the MCVRP solution with the clustered customer. The aim of this is to find the optimal transport route of a vehicle that represents the shortest path between all nodes in each cluster generated by the clustering model, in which each cluster is an individual traveling salesman problem (TSP) and LINGO software can be used to solve the TSP in this case. Details of the TSP model can be found in (Miller et al., 1960).

#### 4. Application example

Since the competitive situation for business in Thailand is heating up, the various businesses must adjust their competitive strategies to reduce costs and increase customer service levels. Fuel delivery planning is one of the key success factors of this business, because it can reduce the transportation cost, which will make entrepreneurs more profitable. Thus, cost management, maintaining a low cost, can increase the efficiency and enhance the profits for entrepreneurs. In this research we introduce a case study of a petrol station, for which a retailer in fuel distribution transports fuel from a depot in the Central region of Thailand to petrol stations in the Northeast of Thailand. The distance between the depot and the petrol station is about 400 kilometers, with a transportation lead time of about 2 days per trip. The study was done in 20 petrol stations/customers (C1, C2,..., C20) and a central depot (D), see details in Fig. 5. In the current situation, the planning process for the company is based on experiment, without any effective information before assigning the trucks to travel to the depot, which directly affects the high transportation costs and also does not achieve customer requirements. Moreover, for fuel distribution, there are many restrictions that must be managed to be effective, such as truck fleet size, truck

compartments and customer demand, so this research aims to find the optimal transport routes for fuel delivery, before the decision is made to release trucks, to minimize the costs for each trip (to minimize the total travel cost while using a minimum number of vehicles for fuel delivery). Details of each calculation step are shown in sections 4.1 and 4.2.



Fig. 5. The distribution network for the fuel delivery problem

#### 4.1. Select the number and type of vehicles

The data for the analysis was collected as follows. The demands of each petrol station  $(d_{jp})$  are shown in Table 2. Let  $vc_1$ ,  $vc_2$ ,  $vc_3$ ,  $vc_4$  and  $vc_5$  ( $vc_k$ ) be 1705, 1675, 1675, 1600 and 1600 baht/trip respectively. The values of  $cv_1$ ,  $cv_2$ ,  $cv_3$ ,  $cv_4$  and  $cv_5$  are shown in Table 3. After that, the LINGO software was used to solve this case using Eq. (10) to Eq. (19). The results are shown in Table 4.

## Table 2

The demands for each fuel type of each petrol station

ID	Name	Demands ( <i>d<sub>jp</sub></i> ) (Diesel, Gas95, Gas91) ID		Name	<b>Demands</b> ( <i>d<sub>ip</sub></i> ) (Diesel, Gas95, Gas91)
D	Depot (Saraburi)	(0, 0, 0)	CII	Kranuan2	(5500, 0, 0)
CI	Maha Sarakham1	(9000, 0, 0)	C12	Nong Phok	(4000, 0, 0)
C2	Somdet	(14500, 0, 0)	C13	Huai Mek2	(6000, 500, 1000)
C3	Kalasin2	(6500, 0, 0)	C14	Chiang Yuen Maha Sarakham3	(4000, 0, 0)
C4	Hua Na Khum1	(12000, 0, 0)	C15	Phon Thong2	(2000, 2000, 1000)
C5	Phon Thong1	(5000, 0, 0)	C16	Phon Thong3	(4000, 0, 0)
C6	Huai Mek1	(6000, 0, 0)	C17	Hua Na Khum2	(3500, 5500, 0)
<i>C</i> 7	Phra Lab	(5500, 0, 0)	C18	Mukdahan2	(4500, 2000, 500)
<i>C8</i>	Nong Kung Si2	(4500, 3000, 0)	C19	Non Tun Mukdahan3	(6000, 0, 0)
С9	Nong Kung Si3	(4500, 2500, 500)	C20	Ban Kae	(3,000, 1,000, 0)
C10	Kranuan1	(4000, 0, 0)			

## Table 3

The capacity for each candidate vehicle

				Compor	nent			
Vehicle	ml	m2	m3	m4	m5	тб	m7	Total
k1	9,000	6,000	6,000	6,000	6,000	6,000	8,000	47,000
k2	9,000	8,000	7,000	7,000	7,000	7,000	0	45,000
k3	9,000	8,000	7,000	7,000	7,000	7,000	0	45,000
k4	8,000	6,000	4,000	4,000	4,000	6,000	8,000	40,000
k5	8,000	6,000	4,000	4,000	4,000	6,000	8,000	40,000

As seen in Table 4, the selected vehicles were k1/vehicle 1 ( $cv_1 = 47,000$ ), k2/vehicle 2 ( $cv_2 = 45,000$ ) and k3/vehicle 3 ( $cv_3 = 45,000$ ). Total vehicle cost = 1705+1675+1675 = 5055 baht.

#### Table 4

The opened compartments of each selected vehicle for the case study

Results	k1	K2	k3
	Diesel $(p_1) = m1, m2, m4, m5, m6$	Diesel $(p_1) = m1, m2, m3, m4, m5, m6$	Diesel $(p_1) = m2, m3, m4, m5,$
Opened compartments	$Gas95(p_2) = m7$	Gas95 $(p_2) = 0$	тб
	$Gas91(p_3) = m3$	$Gas91(p_3) = 0$	$Gas95(p_2) = m1 Gas91(p_3) = 0$
	$Q_{11} = 33,000$	$Q_{21} = 45,000$	$Q_{31} = 36,000$
$Q_{KP}$ (liter)	$Q_{12} = 8,000 \ Q_{13} = 6,000$	$Q_{22} = 0 \ Q_{23} = 0$	$Q_{32} = 9,000 \ Q_{33} = 0$
	Total = 47,000	Total = 45,000	Total = 45,000

# 4.2 Solve the MCVRP for this case using a variant of FJA

After obtaining the suitable vehicles from Section 4.1, a variant of FJA was proposed. Details of the calculation steps are as follows:

#### 4.2.1 Choose the seed nodes using the new clustering-based model

For choosing the seed nodes using Eq. (20) to Eq. (28), set NV = 3. The demands  $(d_{jp})$  of each petrol station are shown in Table 2, and the capacity of each vehicle k ( $cv_k$ ) is shown in Table 3. The number and type of vehicles in Table 4 were used for this calculation step. The actual distance matrix from the candidate seed node *i* to the petrol station *j* is shown in Table 5 as  $dt_{ij}$ . After that, the LINGO software was used to choose the seed nodes using Equations (20) to (27).

#### Table 5

The actual distance matrix from the candidate seed node *i* to the petrol station *j* 

ID	D	CI	C2	C3	C4	C5	C6	C7	C8	C9	C10	CH	C12	C13	C14	C15	C16	C17	C18	C19	C20
D	0	368	473	424.2	390	430	406	353	419.7	426.4	406	419	488	408	369	436.5	460	465	544	538	405
CI	368	0	116	67	58	72.6	77	50.1	85.7	92.4	95.6	109	135	71.3	50.6	96.5	120	54.7	194	188	53.1
C2	473	116	0	53	92.3	46	66.2	75.3	54.5	61.2	91.1	104.6	96.4	65.1	114	53	76.5	88.9	116	110	83.9
C3	424.2	67	53	0	43.4	10.2	59	21.1	65.3	72	79	92.5	95.3	52.9	65.3	48.2	71.7	53.7	147.2	141.2	31.8
C4	390	58	92.3	43.4	0	49	30.2	28.3	51.2	57.9	55	68.5	122	24.4	30	74.6	98.1	3.3	182	176	13.2
C5	430	72.6	46	10.2	49	0	64.6	31.1	60	66.7	89.4	102.9	99.5	58.8	70.8	52.4	75.9	45.7	140	134	40.6
C6	406	77	66.2	59	30.2	64.6	0	44	29	35.7	24.8	38.3	137	5.8	41.1	90.5	114	34	176	170	25
C7	353	50.1	75.3	21.1	28.3	31.1	44	0	65	71.7	68.8	82.3	93.3	38.2	50.2	46.3	69.8	25.1	154	148	20
C8	419.7	85.7	54.5	65.3	51.2	60	29	65	0	6.7	50.2	63.7	160.7	26.8	70.7	111.2	134.7	55	164.7	158.7	46
C9	426.4	92.4	61.2	72	57.9	66.7	35.7	71.7	6.7	0	56.9	70.4	167.4	33.5	77.4	117.9	141.4	61.7	171.4	165.4	52.7
C10	406	95.6	91.1	79	55	89.4	24.8	68.8	50.2	56.9	0	13.5	162	30.6	51.6	115.5	139	58.8	194	188	49.8
CH	419	109	104.6	92.5	68.5	102.9	38.3	82.3	63.7	70.4	13.5	0	175.5	44.1	65.1	129	152.5	72.3	207.5	201.5	63.3
C12	488	135	96.4	95.3	122	99.5	137	93.3	160.7	167.4	162	175.5	0	132	144	8.1	31.6	118	77.1	71.1	113
C13	408	71.3	65.1	52.9	24.4	58.8	5.8	38.2	26.8	33.5	30.6	44.1	132	0	43.9	84.5	108	28.3	175	169	19.4
C14	369	50.6	114	65.3	30	70.8	41.1	50.2	70.7	77.4	51.6	65.1	144	43.9	0	95.5	119	26.8	204	198	52.8
C15	436.5	96.5	53	48.2	74.6	52.4	90.5	46.3	111.2	117.9	115.5	129	8.1	84.5	95.5	0	23.5	71.4	63.5	57.5	84.5
C16	460	120	76.5	71.7	98.1	75.9	114	69.8	134.7	141.4	139	152.5	31.6	108	119	23.5	0	94.9	87	81	108
C17	465	54.7	88.9	53.7	3.3	45.7	34	25.1	55	61.7	58.8	72.3	118	28.3	26.8	71.4	94.9	0	179	173	20.3
C18	544	194	116	147.2	182	140	176	154	164.7	171.4	194	207.5	77.1	175	204	63.5	87	179	0	6	173
C19	538	188	110	141.2	176	134	170	148	158.7	165.4	188	201.5	71.1	169	198	57.5	81	173	6	0	167
C20	405	53.1	83.9	31.8	13.2	40.6	25	20	46	52.7	49.8	63.3	113	19.4	52.8	84.5	108	20.3	173	167	0

Finally, after calculation using Eq. (20) to Eq. (28), the results obtained show that the seed nodes were  $C_{15}$  with k1 ( $cv_1 = 47,000$ ),  $C_{17}$  with vehicle k2 ( $cv_2 = 45,000$ ) and  $C_6$  with vehicle k3 ( $cv_3 = 45,000$ ). After that, the final seed nodes were obtained using Equation (28), the new seed nodes were  $C_{12}$  with k1 ( $cv_1 = 47,000$ ),  $C_{17}$  with vehicle k2 ( $cv_2 = 45,000$ ) and  $C_6$  with vehicle k3 ( $cv_3 = 45,000$ ).

#### 4.2.2 Evaluate the insertion cost of each customer with respect to each seed

The insertion cost of each customer with respect to each seed  $(d_{jk})$  was evaluated using Equation (29), and the results are shown in Table 6.

Tab	le	6
The	in	conti

The insertion cost of each customer with respect to each see
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The insertion cost of each customer with respect to each seed											
ID	C12 (k=1)	C17 (k=2)	C6 (k=3)	ID	C12 (k=1)	C17 (k=2)	C6 (k=3)				
Cl	15	-42.3	39	CH	106.5	26.3	51.3				
C2	81.4	96.9	133.2	C12	0	141	219				
C3	31.5	12.9	77.2	C13	52	-28.7	7.8				
C4	24	-71.7	14.2	C14	25	-69.2	4.1				
C5	41.5	10.7	88.6	C15	-43.4	42.9	121				
C6	55	-25	0	C16	3.6	89.9	168				
C7	-41.7	-86.9	-9	C17	95	0	93				
<i>C8</i>	92.4	9.7	42.7	C18	133.1	258	314				
С9	105.8	23.1	56.1	C19	121.1	246	302				
C10	80	-0.2	24.8	C20	30	-39.7	24				

# 4.2.3 Assign the customers to seed vehicles.

The assignment of customers to seed vehicles was made using Equation (33) and Equations (12) to (22) for the constraints, and the results are shown in Table 7.

# Table 7

The results of the GAP model for this case

		Clusters	
Results	k1 (C15)	K2 (C17)	k3 (C6)
Opened compartments	Diesel $(p_1) = m1, m3, m4, m5, m6 \text{ Gas}95(p_2) = m7$ Gas $91(p_3) = m2$	Diesel $(p_1) = m2, m3, m4, m5, m6$ Gas95 $(p_2) = m1$ Gas91 $(p_3) = 0$	Diesel $(p_1) = m1, m2, m3, m4,$ $m5, m6$ Gas95 $(p_2) = 0$ Gas91 $(p_3) = 0$
Assigned customers	C5, C9, C12, C13, C15, C16, C18, C20	C3, C4, C7, C8, C14, C17	<i>C1, C2, C6, C10, C11, C19</i>
Volume for each vehicle (liter)	44,000 ( <i>m</i> 1= 9000, <i>m</i> 2 = 3000, <i>m</i> 3 = 6000, <i>m</i> 4 = 6000, <i>m</i> 5 = 6000, <i>m</i> 6 = 6000, <i>m</i> 7 = 8000)	44,500 ( <i>m</i> 1= 8500, <i>m</i> 2 = 8000, <i>m</i> 3 = 7000, <i>m</i> 4 = 7000, <i>m</i> 5 = 7000, <i>m</i> 6 = 7000	45,000 ( <i>m</i> 1= 9000, <i>m</i> 2 = 8000, <i>m</i> 3 = 7000, <i>m</i> 4 = 7000, <i>m</i> 5 = 7000, <i>m</i> 6 = 7000

# 4.2.4 Generate the optimum routes using the TSP model

The shortest path between all nodes in each cluster was generated using the TSP model. For this case, LINGO software can be used to solve the TSP model as in the literature, and the results are shown in Table 8.

# Table 8

The results of the TSP model for this case

	Clusters						
Results	k1 (C15)	k3 (C17)	k2 (C6)				
Assigned customers	C5, C9, C12, C13, C15, C16, C18, C20	C3, C4, C7, C8, C14, C17	<i>C1, C2, C6, C10, C11, C19</i>				
The sequence of	D-C16-C12-C18-C15-C5-C20-C13-C9-D	D-C7-C3-C8-C4-C17-C14-D	D-C11-C10-C6-C2-C19-C1-D				
travel for each group	Distance for the cluster = $1204.5$ km.	Distance for the cluster $= 889.7$ km.	Distance for the cluster $= 1189.5$ km.				
Total distance	1204.5 +889.7+1189.5 = 3,284 km						

The results obtained for the proposed algorithm were compared with computational results using LINGO software based on the MCVRP model in section 3.1. The experimentation was performed on a computer with the following characteristics: Intel® Core™ i5-4210U processor Dual-core at 1.70 GHz with 8 GB of RAM, and Windows 8.1 operating system. The comparison of solutions is shown in Table 9.

# Table 9

Comparison of solutions using LINGO software and the proposed heuristic

Data set	Number of petrol stations	LINGO software based on the mathematical model in Section 3.1		Proposed heuristic			
		Number and type of vehicles (NV)	Total distance (TD)	Computational times (hh, mm, ss)	Number and type of vehicles (NV)	Total distance (TD)	Deviation
Problem 1	5	1(kl)	973	00:00:01	1	973	0%
Problem 2	10	2 (k3 and k5)	1836.5	00:00:26	2 (k3 and k5)	1839	+0.14 %
Problem 3	15	3 (k3, k4, k5)	$2774.3^{*}$	168:00:00	3 (k3, k4, k5)	2,780	+0.20 %
Actual problem	20	3(k1, k2, k3)	3,292.1*	168:00:00	3(k1, k2, k3)	3,284	- 0.24%

\*Computational results of actual problems at computational time of 168 hrs.

As seen in Table 8, the computational results show that the optimal solutions for the small size problem (N=5) were achieved by using LINGO software and the proposed heuristic, and the computational results using the proposed heuristic for N =10 and N= 15 were slightly different from the optimal solution. In addition, the computational results using the proposed heuristic for N = 20 (the actual case) was better than the best known solutions at computational times of 168 hours using LINGO software. These are reasons why the proposed heuristic must be used for this case. This paper has provided realworld applications and additional insights for research, and it can guide scholars to establish a novel heuristic for solving the MCVRP for the fuel delivery problem which is an NP-hard problem. The proposed heuristic is flexible and applicable for solving VRPs in real-world situations. Therefore, it is believed that the proposed heuristic is a suitable tool for solving the MCVRP in this case study. In particular, it is believed that the proposed algorithm can be applied to tackle other VRPs in real-world situations.

#### 5. Conclusions

In this paper, we have investigated a clustering based MCVRP solving method in which a variant of FJA was considered for clustering the nodes, and the TSP model has been employed for finding the optimal routes of individual vehicles. The proposed heuristic was tested with a case study comprising twenty petrol stations in Northeastern Thailand. We first utilized an MILP model to evaluate the number and type of vehicles. Secondly, the new clustering-based model was developed for selecting the seed nodes, where all customer nodes can be considered as candidates. After that, the new GAP model was formulated to allocate the customers into each cluster. Finally, the TSP model for each cluster was solved to minimize the total driving distance. The numerical results show the effectiveness of the proposed heuristic. The obtained results show that vehicle k1, vehicle k2 and vehicle k3 were chosen as suitable vehicles for fuel delivery with lowest vehicle cost (5,050 baht), minimum number of vehicles (K=3) and lowest total distance (3,284 km) which are achieved using the proposed heuristic. The proposed variant FJA is effective, and it is useful and applicable for scholars to find a new way for solving the MCVRP with a heterogeneous fleet of vehicles, which differs from other heuristics in the literature. In particular, we believe that a variant of FJA can be applied to address other VRPs in realworld situations. For future research, application of the proposed heuristic should be tested with more cases of MCVRP to further enhance the validity of the research output. Also, for practical VRPs in which an exact solution cannot be found, the proposed heuristic can be applied.

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