

Information and analytical support system of enterprise competitiveness management

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ABSTRACT

Under the conditions of intense competitive struggle, integrated assessment methods are gaining increasingly greater importance in the processes of information and analytical support of enterprise development management. Enterprise competitiveness is one of the most universal, and, consequently, methodological and applied features among such generalizing characteristics. However, almost all of the approaches used are characterized by both significant advantages and certain disadvantages as of the date. This study develops a system of information and analytical support for managing enterprise competitiveness in the market of fast moving consumer goods, where competition is near the highest. The author's approach for assessing the competitiveness status of enterprises is developed. For this purpose, a system of indicators is determined, which reveal comprehensively and systematically the main parameters of competitiveness according to its structural components, or subsystems: (1) personnel, (2) property, (3) commodity, (4) organizational. The peculiarity of the approach includes the combination of the method of enterprise position rating in the market, and expert survey, which ends with presentation of the results using the graphical method. Summarizing approbation of the developed methodological approach to the assessment of enterprise competitiveness status, the results allow to allocate the leader enterprises, enterprises of average level of competitiveness, enterprises of attack zones and lost opportunities, and outsider enterprises are obtained. The results include the possibility of implementing a new better and more comprehensive approach for analyzing the status of competitiveness of competing enterprises, which serves as a significant information and analytical basis for policy planning to strengthen the competitive position of businesses for the consumer goods market.

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1. Introduction

As a specific feature of the market environment, competitiveness determines the basic parameters of functioning of enterprises in order to obtain maximum profit in accordance with the task of meeting consumer needs. The ability of the company's management to occupy a certain market niche in a certain period of time is a specific economic feature of its competitiveness and availability of competitive advantages. Market conditions of economic development of enterprises determine the need to

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study competitiveness as a system of parameters for assessing the availability of competitive advantages and their effective use in the strategic area of management (Hjaila et al., 2017)). Development, use of a reasonable system of economic parameters corresponding to the content, subject and purpose for assessing the competitiveness of enterprises is a comprehensive and systemic task of diagnosing the availability of competitive advantages of business entities taking into account the joint impact of external and internal factors of the market environment (Ilyash et al., 2021; Falciola et al., 2020; Cetindamar & Kilitcioglu, 2013). Theoretical bases for determination and systematization of parameters of the enterprise competitiveness assessment are characterized by a variety of author's positions. In particular, the assessment of the enterprise competitiveness is associated with:

- products (goods, works, services) competitiveness (Liu et al., 2021; Zhao et al., 2018);
- quality of consumer needs satisfaction (Berezivskiy, Zbarsky & Zbarska (2021), Akben-Selcuk (2016));
- goodwill of business, its market strategy (Havlovska & Pokotylova, etc. (2019), Sabatino (2016));
- efficiency of resource potential utilization (Nyurenberger et al., 2019; Meidutė-Kavaliauskienė et al., 2014; Mathews, 2002);
- financial and economic stability and business activity (Ilyash et al., 2020, 2021; Ren & Sun, 2020; Amir et al., 2016);
- innovations activity (Frolova et al., 2021; Hermundsdottir & Aspelun, 2021; Yanrong & Kang, 2011).

Basically, methods of assessing enterprise competitiveness involve determination of the in-house characteristics, breaking them down into separate groups according to various features. In some cases, external aspects of activity should be highlighted. It is typical for businesses to be dependent on trends in the domestic consumer market, which determines the need to take this aspect into account in assessing competitiveness (Yanchuk et al., 2016; Vasylytsiv & Lupak, 2016). Pace of industry development is directly conditioned by the whole economic situation in the real sector of the economy. Such relationships create an environment to which business entities need to adapt in order to form a set of competitive advantages and achieve a sufficient level of competitiveness (Lupak et al., 2021; Karpenko, 2013). In such a way, the system of selection of criteria for assessing the competitiveness of business includes macroeconomic indicators, which importance is mainly formed at the account of the basic lines of business (Vlasiuk, 2016). At the same time, the relevant features determine the degree of economic security of the country, which is also advisable to take into account in the context of assessing the factors impacting the level of the enterprise competitiveness (Varnaliy et al., 2016). With the current globalization trends, a number of resources are of paramount importance, and it becomes possible to draw qualitative conclusions about the level of the enterprise competitiveness according to their availability. This refers to the ownership of information resources (technologies), access to which, on the one hand, is free and by no means limited, but, on the other hand, timeliness, completeness, etc. are of general importance for operations management (Yu et al., 2021; Chukhray et al., 2020; Kuzmin et al., 2020; Saeidi et al., 2019). Therefore, the information component holds a basic place in the procedures for assessing the enterprise competitiveness.

2. Methodology

2.1. Determination of the enterprise competitiveness assessment algorithm

In general, the basic enterprise competitiveness assessment algorithm is substantiated as a structural and logical pattern of the system of support and calculation of the integrated indicator of competitiveness level (Fig. 1). Formulation of the purpose of assessing the enterprise competitiveness ensures and details the strategy, tactics of economic and financial activities in a competitive environment. Substantiation of the purpose of competitiveness assessment ensures the functionality and integrity of the entire evaluation system, being a prerequisite for obtaining the forecast results of economic and financial activities. The purpose of assessment is further reflected in the structure of forecast indicators and parameters of the enterprise competitiveness. It is important to combine indicators of competitiveness assessment in terms of operations, tactical and strategic periods, which allows systematizing organizational and managerial measures for the formation and use of competitive advantages of the entity of competitive field. In this respect, the resource potential of the enterprise and reserves for its use during the implementation of competitive strategy are the prerequisites for the functionality of competitiveness assessment. It is advisable to use both, foreign economic information, in particular information on market conditions in the strategic economic management area, and domestic economic indicators of financial and economic activities. In order to assess the enterprise competitiveness, it is important to determine the range of competing companies, taking into account certain criteria features as follows:

- single intra-regional market of activity or its certain segment, the district of activity within particular territory;
- identity of business profile taking into account the variety, depth and consistency of the product range proposal;
- comparability of phases of the enterprises' life cycle;
- availability of access and equal opportunities for resource provision of the enterprise in the market environment.

It is important to take into account the form of ownership and organizational and legal form of business, as competitive advantages are a reflection of the ratio of debt capital to the facilities and results of labor.

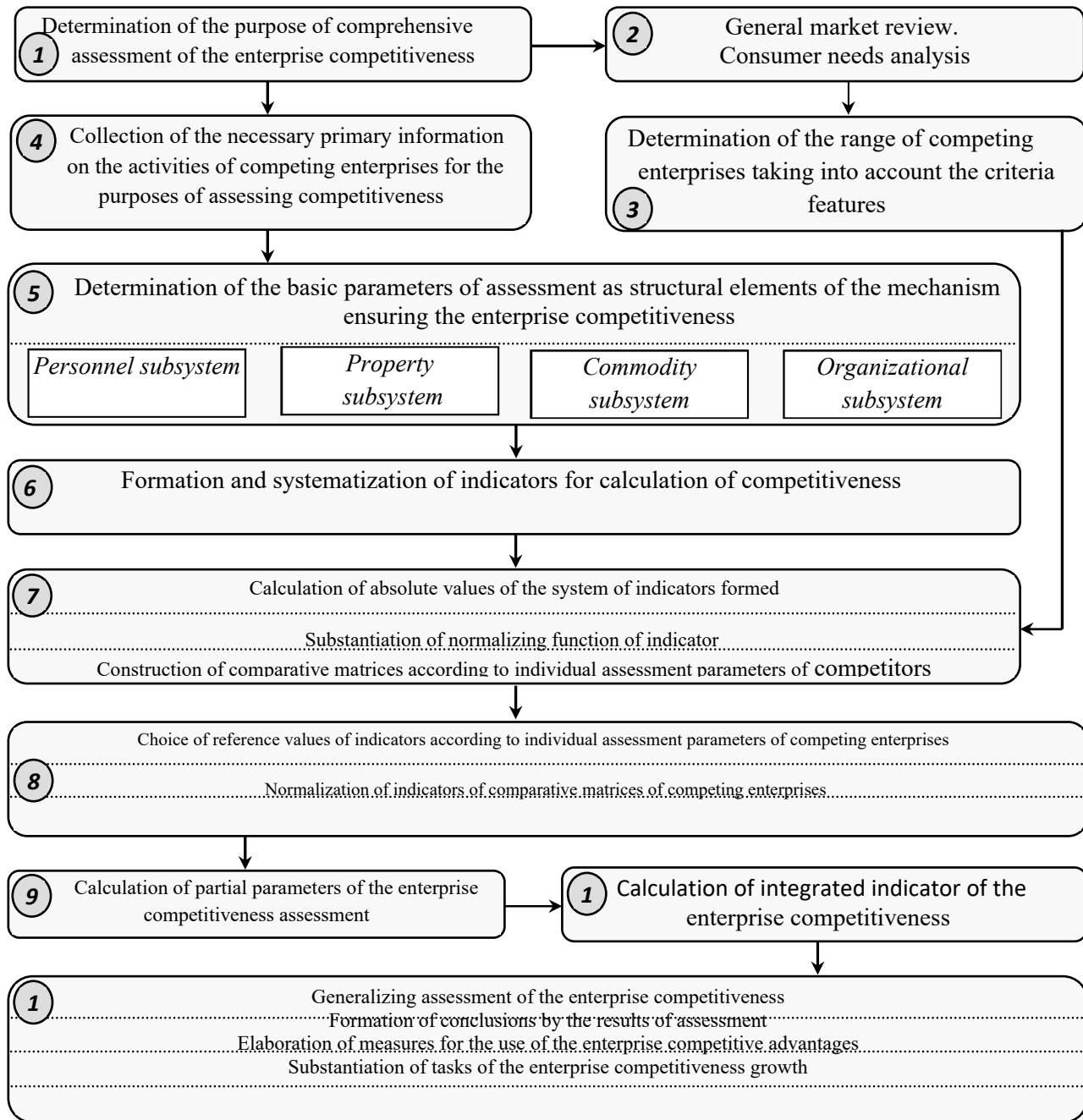


Fig. 1. Structural and logical pattern of the enterprise competitiveness comprehensive assessment

2.2. Characteristics of the enterprise competitiveness assessment parameters system

Structural elements of the mechanism of ensuring the enterprise competitiveness, in particular such subsystems as personnel, property, commodity, and organization have been chosen as the basic assessment parameters (Fig. 2).

The choice of subsystems is based on the principle of organization of internal and external business processes of the enterprise. However, the composition of competitiveness assessment subsystems may be increased. The number and structure of subsystems is determined by the information base of calculation and cumulative indicators of competitiveness assessment, which are interdependent. Comprehensiveness is an important principle of economic assessment of competitiveness, involving the use of a system of economic parameters and indicators of both partial and general content. Comprehensiveness of assessment is ensured by the consistency of calculations, in particular the combination of operations, tactical and strategic values, providing temporal and spatial relationship. In order to form reasonable appropriate cumulative indicators, it is necessary to be guided by

the principle of quasimetric, whereby there is a limited choice of the number of priorities, qualitative, rational characteristics of assessment. At the same time, the structure of indicators is significantly influenced by the organization of accounting and reporting, the level of strategic analysis and planning in the economic and financial activities of the assessment object. Lines of research and cumulative indicators used reflect the purpose and strategic approach to the assessment and planning of competitiveness. The system of indicators should ensure the specificity of the assessment through the use of information-based characteristics of the competitive field. At the same time, the availability of information, in particular information on the financial and economic activities of competitors is insufficient, which requires additional study of the competitive environment.

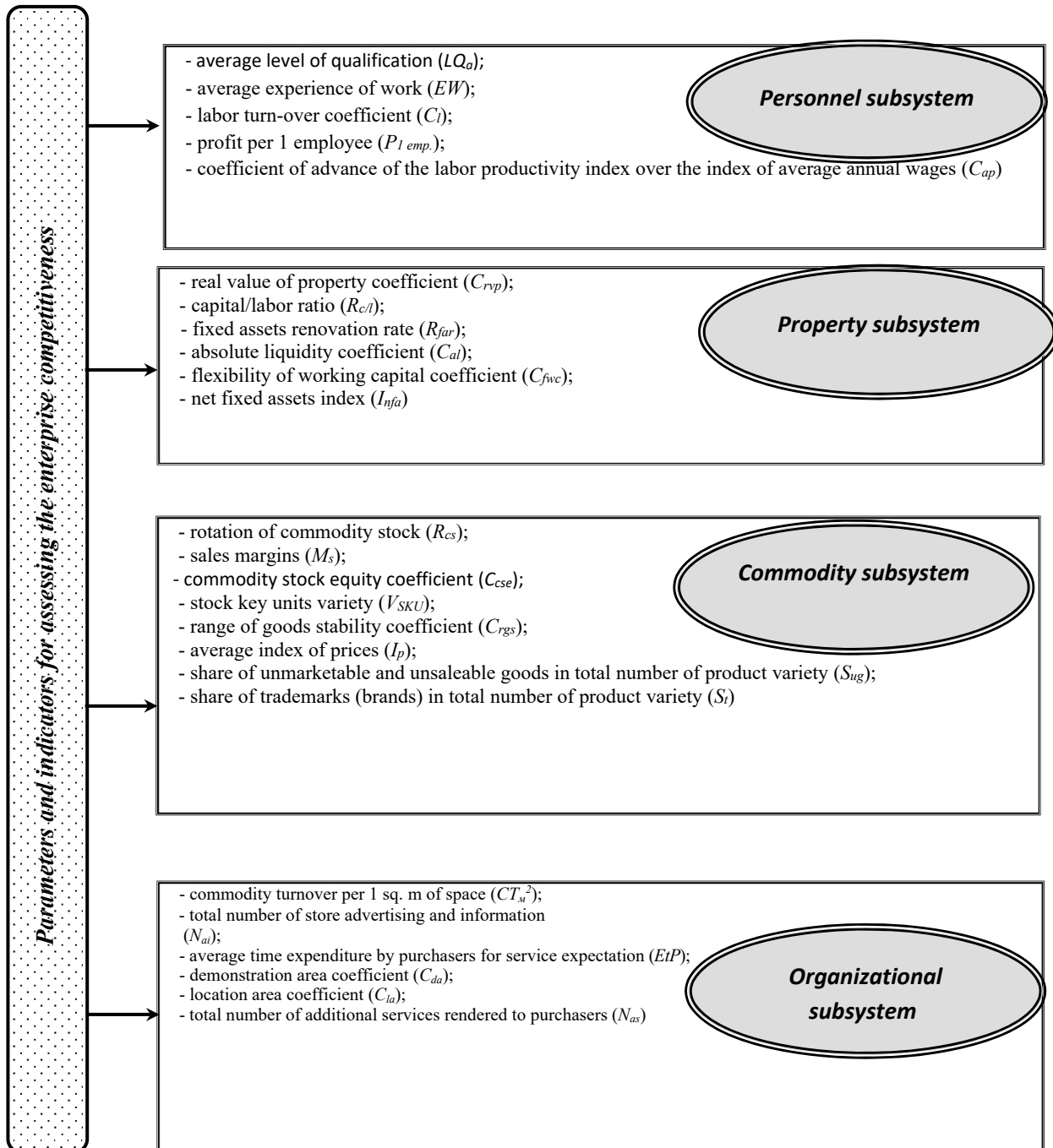


Fig. 2. Parameters and indicators for assessing the enterprise competitiveness

It is important that systematization of indicators for assessing the enterprise competitiveness corresponds to the features of absence of a close linear relationship between regression variables, or multicollinearity (Table A.1 of Appendix A). The

correlation coefficient between the regression variables is less than 0.8 in absolute value, which confirms the level of the model objectivity, the reduction of the confidence interval and, in general, its practical significance for the economic system of the enterprise. At the same time, the information base of the study was the financial and statistical reporting of selected enterprises, which indicators were taken into account according to the statistically average values.

2.3. Enterprise competitiveness status assessment methods

It is suggested to group the obtained indicators of enterprise competitiveness assessment into comparative matrices, and to calculate the correlation ratios of actual indicators to the reference values. In this case, indicators should be normalized using formulas (1), (2):

- normalizing function ($\max (a_{ij}^*)$):

$$\max (a_{ij}^*) = \frac{a_{ij}}{\max (a_{ij})}, \quad (1)$$

- normalizing function ($\min (a_{ij}^*)$):

$$\max (a_{ij}^*) = \frac{\min (a_{ij})}{a_{ij}}, \quad (2)$$

where a_{ij} is a value of indicator j of enterprise i . To normalize economic indicators of competitiveness, one of the normalizing functions of maximization or minimization is used, depending on the trends of the indicator (function of maximization in case of increase, or function of minimization in case of decrease). According to the results of economic indicators, it is advisable to determine partial parameters of assessing the competitiveness of individual subsystems of the enterprise (formula (3)):

$$Z_{ip} = \frac{\sum_{j=1}^n w_j \frac{a_{ij}}{a_{0ij}}}{V_{ip} \cdot \sum_{j=1}^n w_j}, \quad (3)$$

where Z_{ip} are partial values of parameter p of enterprise i competitiveness assessment ($i = 1, 2, 3, \dots, m$); w_j is a weight of indicator j ($j = 1, 2, 3, \dots, n$); a_{0ij} is a reference value of indicator j of enterprise i ; V_{ip} is a number of normalized indicators of parameter p of enterprise i competitiveness assessment. In accordance with the obtained results of partial parameters of assessment and determination of the relevant reference values of competitiveness of individual subsystems, calculation of integrated indicator of the enterprise competitiveness is suggested. In this respect, the indicators of assessing the enterprise competitiveness are characterized by the equal price of weight ($w_j = 1$). Generalized integrated assessment is the means of synthesis of essentially different indicators, differing in qualitative and quantitative features, which, by reference to specific features and degree of impact, form a generalized indicator of the enterprise competitiveness. It is the integrated indicator that characterizes the relative level of the enterprise competitiveness in comparison with other subjects of competition. Comparison of individual indicators of competitiveness is based not on absolute values, but on their relative variation, which provides an economic interpretation of the results. Bearing in mind such substantiations, the integrated indicator of the enterprise competitiveness should be calculated by the formula (4):

$$I_{KC_i} = \sqrt{\sum_{p=1}^k (Z_{ip} - Z_{0p})^2}, \quad (4)$$

where I_{KC_i} is an integrated indicator of enterprise i competitiveness; p is a number of partial parameters of enterprise i competitiveness assessment ($p = 1, 2, 3, \dots, k$); Z_{0p} is a reference value of partial parameter p of enterprise competitiveness assessment. Value of the integrated indicator of competitiveness, approaching the lowest number, characterizes the growth of the ranking position and competitive status of the enterprise in a competitive environment.

3. Results and Discussion

3.1. Determination of the enterprises ranking positions

Taking into account the above criteria feature of research and approbation of the suggested methodology of assessing competitiveness, enterprises of various forms of ownership of Ukraine, specializing in the sale of fast moving consumer goods have been selected for information modeling:

- collectively-owned enterprises (consumer societies (Drohobych Town Consumer Society (№ 1), Medenychi Consumer Society (№ 2), Suburban Consumer Society (№ 3)) and Business Companies («Sofia» LLC (№ 4), «Ocean» LLC (№ 5));
- privately-owned enterprises (PE «1000 Little Buys Store» (№ 6), PE «Trade and Commercial Company» (№ 7)).

The enterprises selected occupy in their totality almost 40.0% of the goods turnover in the economic business area (territorial competitive environment). In accordance with the suggested methodology and determined totality of surveyed enterprises, their competitiveness was assessed (Table 1).

Table 1

Rating positions of the enterprises according to the integrated indicator of competitiveness in 2018-2020

Enterprises	Value of partial parameter (Z_{ip})				Integrated indicators of competitiveness (I_{KC})	Ratings
	Z_{ips}	Z_{ics}	Z_{ios}	Z_{ios}		
2018						
1	0,5170	0,4426	0,5101	0,5318	0,4578	3
2	0,6979	0,1840	0,6887	0,4837	0,5974	4
3	0,8216	-0,9383	0,7279	0,6606	1,8101	7
4	0,6422	0,6815	0,7334	0,6160	0,1987	1
5	0,5667	0,5120	0,7097	0,4414	0,4057	2
6	0,8397	-0,1999	0,6541	0,6589	1,3870	6
7	0,7353	-0,3957	0,6186	0,6140	1,2453	5
2019						
1	0,5963	0,4961	0,5857	0,5387	0,3292	4
2	0,8599	-0,2233	0,7109	0,6619	1,0049	7
3	0,4536	0,5134	0,7712	0,5518	0,3968	6
4	0,7118	0,6445	0,7074	0,5402	0,1848	1
5	0,6240	0,6734	0,6660	0,5046	0,2715	3
6	0,7481	0,3530	0,7613	0,6339	0,2650	2
7	0,5854	0,4719	0,6642	0,5252	0,3517	5
2020						
1	0,6109	0,4748	0,6102	0,4945	0,3393	6
2	0,7536	0,4433	0,6388	0,5807	0,2729	5
3	0,5136	0,5078	0,8180	0,5146	0,3441	7
3	0,6720	0,6023	0,6415	0,6196	0,2152	3
5	0,8081	0,6428	0,7074	0,6177	0,1028	2
6	0,8112	0,6031	0,7449	0,6672	0,0791	1
7	0,8454	0,5575	0,6754	0,4857	0,2167	4

Partial values of competitiveness promotion parameters: Z_{ips} – personnel subsystem; Z_{ics} – commodity subsystem; Z_{ios} – property subsystem; Z_{ios} – organizational subsystem

In 2018, the leadership area included enterprises № 4, № 5, № 1 (sequence according to the received rating); during 2020 the leadership positions changed dramatically (rating sequence: enterprises № 6, № 5, № 3). The main reason for the poor results of competitiveness of enterprises № 3, № 6, № 7 in 2018 is their overexposure to external borrowing, partial availability of effective financial mechanism in the use of working capital, insolvency, excess of current liabilities over current assets. Low competitive rating of cooperatively-owned enterprises (№ 1, № 2, № 3) is due to the inability to rationally accumulate their own resources, which requires improvement of their competition policy and appropriate use of advanced tools and instruments.

3.2. Use of expert methods in integrated assessment of the enterprise competitiveness

In order to systematize the impact of factors on the development of competitive environment and economic diagnosis of the competitive status of enterprises, an analytical method of expert assessments was chosen, based on the use of professional experience, intuition and imagination of specialists. It is the choice of experts that ensures the objectivity and representativeness of the assessment of organizational, economic, social and other aspects of the enterprise's competitiveness. Meanwhile, the degree of objectivity depends on the functional features, professional qualifications of experts and their participation in the enterprise management system. Accordingly, the expert group for assessing the competitiveness of enterprises included:

- employees of economic services of enterprises;
- employees of the management apparatus;
- employees of the state authorities;
- scientists researching aspects of competitiveness.

Delphi approach was used to systematize and process the assessments of experts, taking into account the functional features of the objects under study. Anonymity, feedback and grouping of answers according to this approach makes it possible to effectively form a representative expert group, organizationally prepare and evaluate, process the materials of questionnaires. In order to determine the impact of individual parameters on the range of effective expert assessment, the concordance coefficient (W) (formula (5)) was used.

$$W = \frac{\sum_{j=1}^n d_j^2}{\frac{1}{12} \cdot \left[m^2 \cdot (n^3 - n) - m \cdot \sum_{i=1}^m T_i \right]}, \tag{5}$$

where d_j is a squared deviation of the sum of assessment parameters rank from their average value; m is a number of experts; n is a number of assessment parameters; $\sum_{i=1}^m T_i$ is a hypothetical sum of ranks, established by the experts under the condition of their consensus. Hypothetical sum of ranks as an intermediate calculation of concordance coefficient is determined according to the formula (6):

$$T_i = \sum_{e=1}^L (t_e^3 - t_e), \tag{6}$$

where L is a number of groups of connected (equal ranks); t_e is a number of connected ranks in each group. The reported value of concordance coefficient of 0,604 suggests moderate degree of consensus between experts and sufficient reliability of obtained results. To assess the significance of concordance coefficient, it is important to calculate X^2 criterion (formula (7)).

$$X^2 = \frac{\sum_{j=1}^m d_j^2}{\frac{1}{12} \cdot \left[m \cdot n \cdot (n + 1) - \frac{1}{n - 1} \cdot \sum_{i=1}^n T_i \right]}, \tag{7}$$

After calculation of the value of X^2 criterion and its comparison with the tabular value of Pearson for $n-1$ degrees of freedom, the consensus of experts and the static significance of the concordance coefficient may be affirmed with a probability of 99.0%. To summarize findings of the expert research of the enterprises' competitiveness, it is advisable to calculate the degree of agreement of expert assessments (Table 2).

Table 2
Matrix of expert assessments of the importance of factors of ensuring the enterprise competitiveness

Parameters *	Experts															Sum of judgments (\bar{S})	Deviation of the sum of ranks from average (d_j)	Squared deviation of the sum (d_j^2)
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15			
1	10	9	9	10	10	8	10	9	9	10	9	8	10	9	9	139	+21	400
2	10**	7	8	10	7	10	8	8	8	8	9	8	10	10	9	120	+2	4
3	5	7	9	5	5	7	9	8	7	8	7	7	9	7	6	106	-12	(144)
4	8	8	8	9	5	9	10	8	7	10	9	8	10	9	5	123	+5	25
5	5	7	9	7	6	6	7	5	5	10	7	8	9	6	6	103	-15	(225)
	<i>Total</i>															591	-	60
	<i>Average value of the sum of assessment parameters ranks (\bar{S}_j)</i>																119,5	
	<i>Hypothetical sum of ranks ($\sum_{i=1}^n T_i$)</i>																45	
	<i>Concordance coefficient (W)</i>																0,604	
	<i>X² criterion</i>																7,7	
	<i>Pearson criterion (tabular value) (p = 0,99)</i>																13,28	

* a) internal group: 1 – personnel subsystem; 2 – commodity subsystem; 3 – property subsystem; 4 – organizational subsystem; 5) external group – 5
 ** expert assessments differentiation scale from 1 (no impact) to 10 (high impact)

In accordance with the results of expert judgments and their consensus on the impact of factors on the enterprises competitiveness, it is advisable to calculate the relative importance of the assessment parameters. One of the methods of determining the competitiveness parameters rank is the calculation of statistical average and its normalization. Normalization is

performed by dividing each result of statistical average by their sum. The results of the obtained values of calculation of the rank of systematized factors impacting the enterprises competitiveness are presented in Table 3.

Table 3
Relative importance of the enterprise's competitiveness factors

Indicators	Parameters*				
	1	2	3	4	5
Statistical average (\bar{x}_n)	9,2667	8,5714	7,0667	8,2000	6,8667
Sum of statistical average ($\sum \bar{x}_n$)	39,9725				
Rank of n factor (R_n)	0,2319	0,2144	0,1768	0,2051	0,1718
Total estimate (S_{R_n})	1,0000				

* a) internal group: 1 – personnel subsystem; 2 – commodity subsystem; 3 – property subsystem; 4 – organizational subsystem; \bar{o}) external group – 5

Personnel subsystem (0.2319); commodity subsystem (0.2144); organizational subsystem (0.2051) are the most important parameters of assessment through the prism of the system of impact of factors on the enterprise competitiveness. Property subsystem (0.1768) is less important factor of impact. Impact of external factors on the enterprises' competitiveness is the least significant relative to the impact of other subsystems, and is characterized by parameter of 0.1718. It should be noted that the difference between the first and last rank does not exceed 0.0601, which indicates the rationality of the choice, and high relevance of the parameters of assessing the business competitiveness. The next stage of analytical assessment of the competitive environment includes determination of a set of own ranks of systematized factors and formation of a matrix of group indicators of a particular parameter of the subsystem to ensure the enterprise competitiveness over a certain calendar period. It should be noted that indicators and parameters of integrated assessment of individual subsystems and competitiveness of the enterprise as a whole for 2018-2020 are the initial data for obtaining a consensus of experts (Table 1). The parametric single assessment of the enterprise's competitiveness by each systematized parameter over the analytical period is calculated according to the formula (8).

$$a_{ij} = \frac{\sum_{i=1}^m K_{ij}}{m}, \quad (8)$$

where a_{ij} is a value of single assessment of parameter j of enterprise i ; K_{ij} is a value of single assessment by expert m of parameter j of enterprise i . According to the calculated rank of assessment parameters, total parametric indicator of competitiveness during the analytical period is determined for each enterprise (formula (9)).

$$C_i = \sum_{j=1}^n (a_{ij} \cdot R_j), \quad (9)$$

where C_i is a total parametric indicator of competitiveness assessment of enterprise i ; R_j is a rank of parameter j of the enterprise competitiveness assessment. The enterprise competitiveness coefficient is calculated by normalizing the results of the total parametric indicator. The highest total assessment according to the determined parametric indicators will be taken as unity to characterize the position of the leader enterprise. As far as other enterprises are concerned, the competitiveness coefficient is calculated by the ratio of their total parametric indicator to the maximum value of such indicator of the leader enterprise (formula (10)).

$$K_{KC_i}^A = \frac{C_i}{C_i^{\max}}, \quad (10)$$

where $K_{KC_i}^A$ is a coefficient of competitiveness of enterprise i ; C_i^{\max} is a maximum value of the total parametric indicator of competitiveness assessment of enterprise i . Gradational changes in the enterprise competitiveness coefficient should be noted as follows:

- if the competitiveness coefficient is equal to 1.0, it means that the enterprise is a leader and has an exceptionally strong competitive status;
- the range of 0.8-1.0 characterizes the candidate enterprise with a strong competitive position;
- the range of 0.5-0.7 characterizes the follower enterprise with an average competitive position;
- the range of 0.0-0.4 characterizes a newcomer enterprise with a weak competitive position.

The final stage of the analytical assessment of the enterprise competitiveness is the construction of a matrix of expert judgments on the formation of its competitive position in the market environment (Table 4).

Table 4
Matrix of expert assessment of the enterprises' competitiveness in 2018-2020

2018																		
Parametric assessments (a_{ij})	Enterprises							Factor ranks (R_{ij})	Concordance coefficient (W)	X^2 criterion	Parametric indicators of the enterprises competitiveness assessment (P_{ij})							
	1	2	3	4	5	6	7				1	2	3	4	5	6	7	
1	6,0102	6,2009	6,2289	9,4277	7,9029	8,5040	7,2304	0,2319	0,408	36,72	1,3944	1,4386	1,4451	2,1872	1,8335	1,9729	1,6775	
2	8,2306	9,3119	8,9132	5,4532	7,6735	6,1220	6,2759	0,2144	0,526	47,36	1,7613	1,9927	1,9074	1,1670	1,6421	1,3101	1,3430	
3	8,4208	8,7077	9,6765	6,4612	6,6275	5,8091	4,3308	0,1768	0,752	47,71	1,4905	1,5413	1,7127	1,1436	1,1731	1,0282	0,7666	
4	5,4170	6,7337	6,5675	9,3511	8,8127	7,5010	7,3518	0,2051	0,416	37,45	1,1105	1,3804	1,3463	1,9170	1,8066	1,5377	1,5071	
5	5,2024	5,9006	5,1021	7,7083	8,6125	7,7720	5,9181	0,1718	0,444	39,93	0,8948	1,0149	0,8776	1,3258	1,4814	1,3368	1,0179	
Total parametric indicator of competitiveness assessment (C_{ij})								1,0000			6,6515	7,3679	7,2892	7,7406	7,9366	7,1857	6,3121	
Competitiveness coefficient (K^A_{KCC})											0,8381	0,9283	0,9184	0,9753	1,0000	0,9053	0,7953	
Ratings											6	3	4	2	1	5	7	
2019																		
Parametric assessments (a_{ij})	Enterprises							Factor ranks (R_{ij})	Concordance coefficient (W)	X^2 criterion	Parametric indicators of the enterprises competitiveness assessment (P_{ij})							
	1	2	3	4	5	6	7				1	2	3	4	5	6	7	
1	6,2044	6,4448	5,5784	8,1280	9,6268	9,0671	6,6402	0,2319	0,519	46,71	1,4388	1,4945	1,2936	1,8849	2,2325	2,1027	1,5399	
2	6,1398	7,1229	7,0329	9,6055	4,7709	8,4580	6,5787	0,2144	0,539	48,51	1,3164	1,5271	1,5079	2,0594	1,0229	1,8134	1,4105	
3	7,8936	9,0983	8,1911	6,6375	5,6448	5,6140	7,1929	0,1768	0,503	45,24	1,3956	1,6086	1,4482	1,1735	0,9980	0,9926	1,2717	
4	6,0022	5,6392	5,8133	8,0199	9,6068	9,4731	7,2704	0,2051	0,645	58,11	1,2311	1,1566	1,1923	1,6449	1,9704	1,9429	1,4912	
5	5,1302	6,1295	4,6544	9,4153	7,7949	8,3912	6,3448	0,1718	0,618	55,62	0,8814	1,0530	0,7996	1,6175	1,3392	1,4416	1,0900	
Total parametric indicator of competitiveness assessment (C_{ij})								1,0000			6,2632	6,8399	6,2416	8,3802	7,5629	8,2932	6,8032	
Competitiveness coefficient (K^A_{KCC})											0,7474	0,8162	0,7448	1,0000	0,9025	0,9896	0,8118	
Ratings											7	4	6	1	3	2	5	
2020																		
Parametric assessments (a_{ij})	Enterprises							Factor ranks (R_{ij})	Concordance coefficient (W)	X^2 criterion	Parametric indicators of the enterprises competitiveness assessment (P_{ij})							
	1	2	3	3	5	6	7				1	2	3	4	5	6	7	
1	5,5350	6,3109	5,8812	8,6025	9,0671	9,4072	7,1842	0,2319	0,530	47,71	1,2836	1,4635	1,3639	1,9949	2,1027	2,1815	1,6660	
2	5,4648	6,3448	6,3547	9,4504	8,4587	9,0045	5,7067	0,2144	0,611	55,19	1,1717	1,3603	1,3624	2,0262	1,8135	1,9306	1,2235	
3	8,1638	7,8546	9,1995	5,1481	6,2930	6,5857	6,3773	0,1768	0,501	44,88	1,4434	1,3887	1,6265	0,9102	1,1126	1,1644	1,1275	
4	5,1278	5,6392	5,5435	7,9929	9,5419	8,9379	7,7107	0,2051	0,671	60,33	1,0517	1,1566	1,1370	1,6393	1,9570	1,8332	1,5815	
5	5,4648	5,7067	5,0700	9,4823	8,4580	7,9291	7,2304	0,1718	0,766	68,92	0,9389	0,9804	0,8710	1,6291	1,4531	1,3622	1,2422	
Total parametric indicator of competitiveness assessment (C_{ij})								1,0000			5,8891	6,3495	6,3608	8,1997	8,4389	8,4718	6,8407	
Competitiveness coefficient (K^A_{KCC})											0,6951	0,7495	0,7508	0,9679	0,9961	1,0000	0,8075	
Ratings											7	6	5	3	2	1	4	

It should be noted that the calculated value of X^2 criterion in all cases of comparison overrides the tabular value of Pearson for $n-1$ degrees of freedom with a probability of 99.0%, and confirms the static reliability of the concordance coefficient. Variation of the leadership position of enterprises during the analyzed period is insignificant (continuous presence of enterprises № 4 and № 5), which ensures the reliability of modeling the selected indicators of competitiveness. Enterprises of other forms of ownership, in particular those of consumer cooperation system (№ 1, № 2, № 3), significantly worsened their competitive position and moved from the area of lost opportunities to the area of the outsider in the competitive field. The cause of the stable ranking position of the enterprise № 1 and its presence in the area of outsider is low values of the group parametric indicators in accordance with the criteria of their high weight.

Table 5

Matrix of graphical assessment of the enterprises' competitiveness in 2018-2020

2018																
	Parametric indicator of competitiveness assessment (P_{ij})							\sin ($R_i \times 360^\circ$)	Area of competitiveness polygon, square units (S^i)							
	1	2	3	4	5	6	7		1	2	3	4	5	6	7	
Parametric assessments (a_{ij})	1	1,3944	1,4386	1,4451	2,1872	1,8335	1,9729	1,6775	0,9930	4,2234	5,2142	5,0670	5,4099	5,7577	4,8405	3,5819
	2	1,7613	1,9927	1,9074	1,1670	1,6421	1,3101	1,3430	0,9840							
	3	1,4905	1,5413	1,7127	1,1436	1,1731	1,0282	0,7666	0,8988							
	4	1,1105	1,3804	1,3463	1,9170	1,8066	1,5377	1,5071	0,9739							
	5	0,8948	1,0149	0,8776	1,3258	1,4814	1,3368	1,0179	0,8527							
Competitiveness coefficient (K_{KCI}^G)									0,7335	0,9056	0,8800	0,9396	1,0000	0,8407	0,6221	
Rating									6	3	4	2	1	5	7	
2019																
	Parametric indicator of competitiveness assessment (P_{ij})							\sin ($R_i \times 360^\circ$)	Area of competitiveness polygon, square units (S^i)							
	1	2	3	4	5	6	7		1	2	3	4	5	6	7	
Parametric assessments (a_{ij})	1	1,4388	1,4945	1,2936	1,8849	2,2325	2,1027	1,5399	0,9930	3,6184	4,2053	3,8617	6,5648	4,8956	6,2753	4,1969
	2	1,3164	1,5271	1,5079	2,0594	1,0229	1,8134	1,4105	0,9840							
	3	1,3956	1,6086	1,4482	1,1735	0,9980	0,9926	1,2717	0,8988							
	4	1,2311	1,1566	1,1923	1,6449	1,9704	1,9429	1,4912	0,9739							
	5	0,8814	1,0530	0,7996	1,6175	1,3392	1,4416	1,0900	0,8527							
Competitiveness coefficient (K_{KCI}^G)									0,5512	0,6406	0,5882	1,0000	0,7457	0,9559	0,6393	
Rating									7	4	6	1	3	2	5	
2020																
	Parametric indicator of competitiveness assessment (P_{ij})							\sin ($R_i \times 360^\circ$)	Area of competitiveness polygon, square units (S^i)							
	1	2	3	4	5	6	7		1	2	3	4	5	6	7	
Parametric assessments (a_{ij})	1	1,2836	1,4635	1,3639	1,9949	2,1027	2,1815	1,6660	0,9930	3,1315	3,7985	3,5806	4,4241	6,5036	6,6449	6,2387
	2	1,1717	1,3603	1,3624	2,0262	1,8135	1,9306	1,2235	0,9840							
	3	1,4434	1,3887	1,6265	0,9102	1,1126	1,1644	1,1275	0,8988							
	4	1,0517	1,1566	1,1370	1,6393	1,9570	1,8332	1,5815	0,9739							
	5	0,9389	0,9804	0,8710	1,6291	1,4531	1,3622	1,2422	0,8527							
Competitiveness coefficient (K_{KCI}^G)									0,4713	0,5716	0,5388	0,6658	0,9787	1,0000	0,9389	
Rating									7	6	5	4	2	1	3	

3.3. Graphical representation of the results of using the expert approach to the integrated assessment of the enterprise competitiveness

It is important to graphically represent the level of competitive struggle and the results of analytical assessment of the enterprises' competitiveness using a polygon in the form of calculation of the corresponding diagram area. If we draw axes at equal angles indicating the assessment parameter on each of them, the area of the competitiveness polygon may be calculated by the formula (11):

$$S_i^K = \frac{1}{2} \sum_{i=1}^n P_{ij} \cdot P_{ij+1} \sin(R_j \cdot 360^0), \quad (11)$$

where S_i^K is an area of the competitiveness polygon of enterprise i ; P_{ij} is a parametric indicator of assessment of parameter j of enterprise i ;

According to the assessment methodology, the competitiveness coefficient by the graphical method is calculated similarly to the analytical method, while the area of the enterprise competitiveness polygon is the calculation indicator (formula 12):

$$KC_{KC_i}^G = \frac{S_i^K}{S_{i \max}^K}, \quad (12)$$

where $KC_{KC_i}^G$ is a competitiveness coefficient of enterprise i ; $S_{i \max}^K$ is a maximum value of the area of the competitiveness polygon of enterprise i . Calculation of the area of the enterprise competitiveness polygon (Table 5), graphical interpretation of the obtained results in the form of assessment figure (Fig. 3) notably simplifies the characteristics of the competitive field and the ranking positions of the competing subjects.

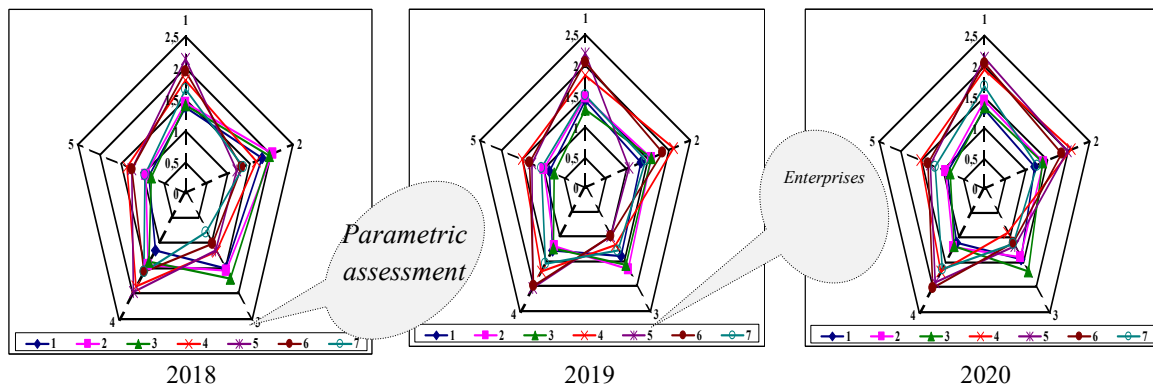


Fig. 3. Enterprises' competitiveness polygons in 2018-2020

3.4. Comparative characteristics of the enterprise competitiveness integrated assessment methods

The results of graphical and analytical assessments of the enterprises competitiveness are generally identical, which reflects the reliability of the obtained assessment information (Table 6). However, the indicators of the competitiveness rating, calculated with the use of the expert method, and the indicators of the proposed methodological approach contain some differences, because:

- expert assessment reflects, as a rule, the marketing situation in the competitive field without reference to the peculiarities of resource provision, factors of organizational and managerial influence;
- the proposed methodological approach reflects the system of indicators and parameters in accordance with the research and statistical information support, which reliability and comparability is debatable in current economic environment.

4. Conclusions

Insufficient degree of readiness of some experts to take comprehensive account of both external and internal factors of impact on business competitiveness is one of the causes of differences between the results of expert assessment and the proposed methodology. In particular, experts do not fully take into account high dependence of some enterprises on external sources of financial resources formation (2018: enterprises № 5, № 6, 2019: enterprise № 5), which is confirmed by the indicators that reflect the generalized results of assessing the enterprises competitiveness according to the above two methods. Some expert assessments do not take into account the importance of the financial component of competitiveness, in particular the productivity of assets, costs, revenues, indicators of financial stability, solvency and investment

attractiveness of competitors (2018: enterprise № 3, 2019: enterprise № 2, 2020: enterprises № 3, № 1). Also, the experts had insufficient regard to the efficiency of using the competitive potential of enterprises (2018: enterprise № 1, 2019: enterprise № 2, 2020: enterprises № 2). Another disadvantage of expert assessment is insufficient degree of consideration of the dynamics of the enterprises' competitiveness, in particular in terms of individual providing subsystems. Instead, a comprehensive coverage of economic processes, synthesis of indicators and their compliance with competition conditions and market dynamics of demand for fast moving consumer goods is a common feature in the use of the above methodological approaches to assessing the enterprises competitiveness. The identity of leadership positions in the analytical period, calculated by both the expert method of assessment and the proposed methodological approach is the matter of principle. In general, practical use of the determined assessment methods reflects the multivariance of competitiveness calculations and the choice of optimal ones. Also, such calculations comply with the principles of multivariance, optimality, consistency, making it possible to comprehensively take into account the indicators and parameters of subsystems of competitiveness, to systematize the relevant interrelations in its assessment. Certain universality of the conducted calculations of indicators of competitiveness that allows conducting them with regard to functional features of modeling of the enterprises' competitive strategies is also worth noting.

Table 6

Comparative table of the results of using the enterprises competitiveness assessment methodological approaches in 2018-2020

Enterprises	Proposed methodological approach		Expert method of assessment		Rating
	Integrated indicator of competitiveness (I_{KC_i})		Analytical assessment	Graphical assessment	
	I_{KC_i}	Rating	Competitiveness coefficient (K^A_{KC})	Competitiveness coefficient (K^G_{KC})	
2018					
1	0,4578	3	0,8381	0,7335	6
2	0,5974	4	0,9283	0,9056	3
3	1,8101	7	0,9184	0,8800	4
4	0,1987	1	0,9753	0,9396	2
5	0,4057	2	1,0000	1,0000	1
6	1,3870	6	0,9053	0,8407	5
7	1,2453	5	0,7953	0,6221	7
2019					
1	0,3292	4	0,7474	0,5512	7
2	1,0049	7	0,8162	0,6406	4
3	0,3968	6	0,7448	0,5882	6
4	0,1848	1	1,0000	1,0000	1
5	0,2715	3	0,9025	0,7457	3
6	0,2650	2	0,9896	0,9559	2
7	0,3517	5	0,8118	0,6393	5
2020					
1	0,3393	6	0,6951	0,4713	7
2	0,2729	5	0,7495	0,5388	6
3	0,3441	7	0,7508	0,5716	5
4	0,2152	3	0,9679	0,6658	4
5	0,1028	2	0,9961	0,9787	2
6	0,0791	1	1,0000	1,0000	1
7	0,2167	4	0,8075	0,9389	3

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Appendix

Table A 1
Correlation matrix

<i>LQ_a</i>	<i>EW</i>	<i>C_l</i>	<i>P_{l emp.}</i>	<i>C_{ap}</i>	<i>C_{rvp}</i>	<i>R_{c/l}</i>	<i>R_{far}</i>	<i>C_{al}</i>	<i>C_{fwc}</i>	<i>I_{nfa}</i>	<i>R_{cs}</i>	<i>M_s</i>	<i>C_{cse}</i>	<i>V_{SKU}</i>	<i>C_{rgs}</i>	<i>I_p</i>	<i>S_{ug}</i>	<i>S_t</i>	<i>CT_M²</i>	<i>N_{ai}</i>	<i>EtP</i>	<i>C_{da}</i>	<i>C_{la}</i>	<i>N_{as}</i>		
1,0000																									<i>LQ_a</i>	
-0,5217	1,0000																									<i>EW</i>
0,4842	-0,3959	1,0000																								<i>C_l</i>
-0,0995	-0,2132	-0,3228	1,0000																							<i>P_{l emp.}</i>
-0,0538	0,4446	-0,1533	0,4293	1,0000																						<i>C_{ap}</i>
-0,6171	0,5288	-0,6821	0,4618	0,2558	1,0000																					<i>C_{rvp}</i>
-0,5359	0,1868	-0,8384	0,7369	0,4334	0,5583	1,0000																				<i>R_{c/l}</i>
-0,4801	-0,1798	-0,5317	0,4959	-0,4951	0,2918	0,4298	1,0000																			<i>R_{far}</i>
-0,2360	-0,2607	-0,0191	0,4702	0,4258	0,3903	0,3145	-0,1924	1,0000																		<i>C_{al}</i>
0,1770	0,1830	-0,4015	-0,0436	-0,2878	-0,1589	0,0791	0,3075	-0,8773	1,0000																	<i>C_{fwc}</i>
0,5166	-0,5709	0,1503	0,0426	-0,2563	-0,7897	0,0274	0,1776	-0,1259	0,1757	1,0000																<i>I_{nfa}</i>
0,2506	0,1573	0,5451	-0,9713	-0,3451	-0,5593	-0,7978	-0,5875	-0,3035	-0,1401	0,0558	1,0000															<i>R_{cs}</i>
-0,5318	0,4822	0,0261	-0,7854	-0,5014	-0,1441	-0,2923	0,2131	-0,4791	0,1309	-0,1706	0,5765	1,0000														<i>M_s</i>
0,0181	-0,0721	-0,8139	0,5591	0,1438	0,2913	0,7319	0,3471	-0,0494	0,5283	0,3309	-0,5883	-0,5293	1,0000													<i>C_{cse}</i>
0,4486	-0,1208	0,5768	-0,8232	-0,5897	-0,7104	-0,8567	-0,2284	-0,7125	0,3624	0,2546	0,7805	0,5278	-0,4770	1,0000												<i>V_{SKU}</i>
-0,3764	0,4588	-0,1854	-0,1624	0,4699	0,1685	0,3385	-0,4365	0,5349	-0,8415	-0,1644	0,2670	0,0842	-0,0162	-0,3799	1,0000											<i>C_{rgs}</i>
0,2466	0,2890	0,2741	-0,8130	-0,1812	-0,6263	-0,4821	-0,3603	-0,7470	0,4395	0,3298	0,7643	0,6390	-0,1604	0,7785	0,0997	1,0000										<i>I_p</i>
0,0467	0,0112	0,0081	-0,7398	-0,6395	-0,6836	-0,3177	0,1492	-0,7171	0,3816	0,4821	0,6425	0,6973	0,0313	0,7135	-0,0589	0,7896	1,0000									<i>S_{ug}</i>
-0,0589	-0,4415	0,3165	-0,1269	-0,4994	-0,1188	-0,2964	0,1044	0,6151	-0,7653	-0,1032	0,2355	0,1370	-0,5314	0,0142	0,1726	-0,3816	0,0793	1,0000								<i>S_t</i>
-0,1797	-0,4080	-0,5019	0,4486	-0,5917	0,3959	0,2548	0,7257	0,1959	0,0436	-0,0883	-0,5266	-0,1066	0,2954	-0,2517	-0,4831	-0,6679	-0,1188	0,4273	1,0000							<i>CT_M²</i>
-0,1604	0,5569	-0,2446	0,2548	0,5401	0,3928	0,2872	-0,0171	-0,4710	0,6151	-0,3624	-0,4041	-0,1157	0,1705	-0,1553	-0,2629	0,1731	-0,3421	-0,8891	-0,2691	1,0000						<i>N_{ai}</i>
0,2436	-0,3999	-0,3815	0,7785	0,1597	0,4669	0,4365	0,5108	0,5603	-0,1674	-0,0254	-0,6395	-0,8516	0,5978	-0,6526	-0,0497	-0,7369	-0,6071	0,0914	0,5217	-0,1771	1,0000					<i>EtP</i>
-0,3075	-0,1183	-0,1614	-0,1267	-0,6151	0,4495	-0,1614	0,1969	0,3299	-0,4847	-0,5004	0,1934	0,2436	-0,1956	-0,0538	0,1233	-0,4405	-0,1217	0,7227	0,6961	-0,5197	0,2417	1,0000				<i>C_{da}</i>
-0,3406	0,1941	-0,8597	0,6242	0,4522	0,3877	-0,9379	0,4989	0,0203	0,3674	0,2294	-0,7892	-0,3035	-0,9145	-0,6455	0,1196	-0,2111	-0,0883	-0,5177	0,1695	0,3742	0,4081	-0,3248	1,0000			<i>C_{la}</i>
0,0701	-0,2462	-0,6628	0,6861	0,2609	0,2039	0,7481	0,5233	-0,1337	0,5623	0,3928	-0,7217	-0,5146	-0,9328	-0,5557	-0,2426	-0,1817	-0,1096	-0,6119	0,2324	0,4081	0,5217	-0,5314	-0,9265	1,0000		<i>N_{as}</i>

$$\frac{x_{ij} - x_j}{\sigma_{x_j}} - \text{statistical information normalization; } x_{ij}^{*T} - \text{transposed matrix Correlation matrix: } r = \frac{1}{n} x_{ij}^{*T} \cdot \frac{x_{ij} - x_j}{\sigma_{x_j}}$$

